

TEXTRON

The HelpLine is your resource for reporting violations, raising questions, seeking guidance or simply to seeking clarification on compliance or ethical matters. When you contact our HelpLine, you will be greeted by an interview specialist who will ask you a few questions about the matter, assign you a report number and then forward the matter on to our Ethics & Compliance team for review and investigation.

International Dialing Instructions:

- Look up your country in the chart below and find your access type and telephone number(s).

International Toll-free Service (ITFS).

- Dial your country/carrier-specific telephone number. This call is free.

World Wide Connect (WWC). Calls are made using a two-step process.

- Dial your country-specific access code to reach AT&T.
- When prompted, enter the 8xx toll-free telephone number to connect to the HelpLine.

Global Inbound Service (GIS). Offers a toll-free option for one or two step dialing. May have fewer restrictions for mobile phone access.

- Dial your country/carrier-specific telephone number.

Online Reports:

- In addition to reporting by phone, you can also file reports online by using the following QR Code, which will take you to the online portal:



Reporting Issues:

- Report issues with reaching the HelpLine or online portal by contacting the Textron Ethics & Compliance Team at: ecompliance@textron.com.

Country	Line Type	Hotline Number	Language 1	Language 2	Language 3
Argentina	ITFS	0800-444-6433	Spanish (Latin American)	English	
Australia	WWC	(800) 913-7401	English		
Australia	ITFS	1-800-06-2158	English		
Austria	WWC	(800) 913-7401	German	English	
Belgium	WWC	(800) 913-7401	Dutch	French (EU)	German
Belgium	ITFS	0800-7-3633	Dutch	French (EU)	German
Brazil	WWC	(800) 913-7401	Portuguese (Brazilian)	English	
Brazil	ITFS	0800-892-0635	Portuguese (Brazilian)	English	
Canada	Domestic	(800) 913-7401	English	French (Canadian)	
Chile	WWC	(800) 913-7401	Spanish (Latin American)	English	
China	WWC	(800) 913-7401	Mandarin	Cantonese	English
China	ITFS	10-800-711-0671 / 10-800-110-0614	Mandarin	Cantonese	English
China	GIS	400-8-801-043	Mandarin	Cantonese	English

TEXTRON

Country	Line Type	Hotline Number	Language 1	Language 2	Language 3
Colombia	WWC	(800) 913-7401	Spanish (Latin American)	English	
Croatia	WWC	(800) 913-7401	Croatian	Serbian	English
Czech Republic	WWC	(800) 913-7401	Czech	English	
Czech Republic	ITFS	800-143-756	Czech	English	
Finland	ITFS	0800-1-14945	English	Swedish	Finnish
France	WWC	(800) 913-7401	French (EU)	English	
France	ITFS	0800-90-0362	French (EU)	English	
Germany	WWC	(800) 913-7401	German	English	
Germany	ITFS	0800-186-2077	German	English	
Germany	GIS	0800-7243601	German	English	
Guatemala	WWC	(800) 913-7401	Spanish (Latin American)	English	
India	WWC	(800) 913-7401	Hindi	English	
Iraq	Collect	(503) 747-1845	Arabic	English	
Italy	WWC	(800) 913-7401	Italian	English	
Italy	ITFS	800-788524	Italian	English	
Japan	WWC	(800) 913-7401	Japanese	English	
Japan	ITFS	0066-33-112582 00531-11-4963 0034-800-900078	Japanese	English	
Malaysia	WWC	(800) 913-7401	Malay	English	
Malaysia	ITFS	1-800-81-2704	Malay	English	
Mexico	WWC	(800) 913-7401	Spanish (Latin American)	English	
Mexico	ITFS	001-844-225-6877	Spanish (Latin American)	English	
Morocco	Collect	(503) 747-1847	Arabic	French (EU)	English
Netherlands	WWC	(800) 913-7401	Dutch	English	
Netherlands	GIS	0800-020-1760	Dutch	English	
Netherlands	ITFS	0800-022-6056	Dutch	English	
New Zealand	GIS	0508-915-103	English		
Norway	WWC	(800) 913-7401	Norwegian	English	
Panama	WWC	(800) 913-7401	Spanish (Latin American)	English	
Peru	ITFS	0800-52116	English	Spanish (Latin American)	
Philippines	ITFS	1-800-1-114-0165	English	Tagalog	
Poland	WWC	(800) 913-7401	Polish	English	
Poland	ITFS	00-800-151-0124	Polish	English	
Portugal	WWC	(800) 913-7401	Portuguese (EU)	English	
Romania	Collect	(770) 582-5292	Romanian		

TEXTRON

Country	Line Type	Hotline Number	Language 1	Language 2	Language 3
Romania	WWC	(800) 913-7401	Romanian	English	
Romania	GIS	0800-400133	Romanian	English	
Russia	GIS	8-800-333-5684	Russian	English	
Saudi Arabia	WWC	(800) 913-7401	Arabic	English	
Singapore	WWC	(800) 913-7401	Mandarin	English	Malay
Singapore	ITFS	800-110-1546	Mandarin	English	Malay
Slovakia	WWC	(800) 913-7401	Slovakian	English	
Slovakia	GIS	0800-606-785	Slovakian	English	
Slovenia	GIS	0-808-28001	Slovenian	English	
South Africa	WWC	(800) 913-7401	Afrikaans	English	
South Africa	GIS	0800-002710	Afrikaans	English	
South Africa	ITFS	0800-980-083	Afrikaans	English	
South Korea	WWC	(800) 913-7401	Korean	English	
South Korea	ITFS	00308-11-0520	Korean	English	
Spain	WWC	(800) 913-7401	Spanish (Castilian)	English	
Spain	ITFS	900-97-1070	Spanish (Castilian)	English	
Sweden	GIS	0201408282	Swedish	English	
Sweden	WWC	(800) 913-7401	Swedish	English	
Sweden	ITFS	020-79-2145	Swedish	English	
Switzerland	WWC	(800) 913-7401	German	French (EU)	Italian
Switzerland	ITFS	0800-56-3533	German	French (EU)	Italian
Taiwan	WWC	(800) 913-7401	Mandarin	English	
Taiwan	ITFS	00801-10-4110	Mandarin	English	
Thailand	WWC	(800) 913-7401	Thai	English	
Thailand	ITFS	001-800-11-004-9026	Thai	English	
Turkey	WWC	(800) 913-7401	Turkish	English	
United Arab Emirates	WWC	(800) 913-7401	Arabic	English	
United Kingdom	WWC	(800) 913-7401	English		
United Kingdom	ITFS	0800-051-7306	English		
United States (Board of Directors Line)	POTS	(866)-698-6655	English	Spanish (Latin American)	
United States	POTS	(770) 810-2625	English	Spanish (Latin American)	
United States	Domestic (US Only)	(800) 892-9871	English	Spanish (Latin American)	Romanian
United States	Domestic	(800) 913-7401	English	Spanish (Latin American)	